

Come grow with us!



Henrico  
Federal Credit Union

Notes of  
**INTEREST**

● SPRING | ● APRIL | ● 2020

# THANK YOU!

A system conversion is a huge undertaking for any financial institution. The goal is to provide members a better experience with the most modern technology. The staff at Henrico Federal Credit Union would like to thank our members for their patience and understanding during this transition. Thank you so much for being a member. We are looking forward to a bright future at your credit union.

## Digital Banking has improved.



### We upgraded Digital Banking to a new platform.

Once you enroll on your PC or your mobile device, you can manage your account 24/7. This upgraded system enables you to organize your accounts, lock your lost debit card, deposit checks, contact us securely through messages, and much more.



### We launched a new app!

If you haven't already, please download the new Henrico FCU Digital Banking mobile app\* from the App Store® or Google Play®. It is our fully mobile version of Digital Banking. All the features and benefits you are accustomed to on your desktop are available on your app.

We look forward to providing you with the best possible member experience and services that meet your financial needs.

# READY. SET. REFINANCE.



Save more on your mortgage while rates are low!

- Get a lower interest rate
- Reduce your payment
- Build equity faster
- Consolidate your debt
- Switch from an adjustable rate loan to a fixed rate loan
- Draw from the equity you've built up

Your credit union is here to help you find the best loan for your personal goals and help you move step by step through the process. Now's the time to take advantage of historically low rates and save more!



\*Data and carrier rates may apply

*Simplify Your Life*

## ENROLL IN E-STATEMENTS

Help prevent identity theft, get your statement faster, and save time by signing up for eStatements. It's simple, easy, and free.



### FAST

Get your statement faster with no need to wait for the mail.



### CONVENIENT

eStatements are stored online for easy archiving and access.



### SECURE

Securely log in to view statements and avoid identity theft.

To view your statement simply log into Digital Banking, choose the account you would like to access, click "eDocuments" and follow the prompts to enroll.

## ANNUAL MEETING

Due to the circumstances surrounding COVID-19, Henrico FCU's annual meeting will be held at our West Broad Branch. This will be a business meeting only.



**When:** May 6, 2020  
at 3:00 PM



**Where:** 9401 West Broad Street,  
Henrico, VA 23294

We look forward to welcoming you in 2021 at Jefferson Lakeside.

## Holiday CLOSINGS

*Memorial Day*

**Monday, May 25, 2020**

*Independence Day*

**Saturday, July 4, 2020**



## APRIL IS YOUTH *financial literacy month*

Providing financial education embodies the credit union philosophy of 'people helping people'. Together, we're encouraging our youngest members to learn common financial concepts:

- Saving
- Spending
- Charitable giving
- Investing
- Budgeting

Henrico Federal Credit Union serves as an important ally for parents in their mission to teach their kids to be financially responsible. Providing this kind of support and education is a big part of HFCU's mission.

Join us this April as credit unions across the country focus on educating youth about financial health. This celebration is a great time to help kids develop healthy money habits.

During the month of April, come in to any of our branches and pick up a fun fact coloring sheet.

Don't have a youth account yet? Come grow with us! It's easy and free!

